## Contact North | Contact Nord Service Availability for Educational Partners

Audioconferencing, videoconferencing and web conferencing platforms are available with live technical support between the hours of 8:00 a.m. and 10:30 p.m. Eastern Time, Monday to Friday, excluding statutory holidays and the week between Christmas Day and New Year's Day. Live technical support is not available outside of these hours.

Online learning centres are available for booking requests between the hours listed below, Monday to Friday, excluding statutory holidays and the week between Christmas Day and New Year's Day.

If an institution is unable to schedule exams for the Monday to Friday period, we endeavour to accommodate weekend exams between the hours listed below on Saturday and/or Sunday, excluding statutory holidays and the week between Christmas Day and New Year's Day. Live technical support is not available for online exams on Saturday or Sunday.

Exam Requests are to be made a minimum seven days prior to scheduled start date and time.

All times are posted in Eastern Time (ET).

Requests are confirmed and scheduled based on capacity and availability of resources.

\*Requires a minimum of one week's notice to schedule activity.

\*\*Requires a minimum of two weeks' notice to schedule activity.

Online Learning Centre	 Timezone	Monday	Tuesday	Wednesday	Thursday	 Friday	Saturday	Sunday
			<u> </u>					<u> </u>
Akwesasne First Nation	Eastern	8:30 a.m 4:00 p.m.	Not Available	Not Available				
Astorville	Eastern	8:30 a.m 9:30 p.m.						
Atikokan	Eastern & Central	8:00 a.m 10:30 p.m.						
Attawapiskat First Nation	Eastern	8:00 a.m 10:30 p.m.						
Big Grassy River First Nation	Central	8:00 a.m 10:30 p.m.	Not Available					
Bracebridge	Eastern	8:30 a.m 9:00 p.m.	Not Available	Not Available				
Brantford	Eastern	8:30 a.m 4:00 p.m.	Not Available	Not Available				
Chapleau	Eastern	8:00 a.m 9:00 p.m.	9:00 a.m 4:00 p.m.	9:00 a.m 4:00 p.m.				
Clinton	Eastern	8:30 a.m 4:30 p.m.	Not Available	Not Available				
Cobourg	Eastern	8:30 a.m 4:30 p.m.	Not Available	Not Available				
Cochrane	Eastern	8:30 a.m 9:30 p.m.	9:00 a.m 4:00 p.m.	9:00 a.m 4:00 p.m.				
Constance Lake First Nation	Eastern	9:00 a.m 7:00 p.m.	9:00 a.m 3:30 p.m.	9:00 a.m 3:30 p.m.				
Cornwall	Eastern	8:00 a.m 6:00 p.m.	Not Available	Not Available				
Dokis First Nation	Eastern	8:30 a.m 4:30 p.m.	Not Available	Not Available				
Dryden	Central	8:00 a.m 10:30 p.m.						
Elliot Lake	Eastern	8:30 a.m 10:30 p.m.						
Englehart	Eastern	8:00 a.m 10:30 p.m.						
Espanola	Eastern	8:00 a.m 10:30 p.m.						
Fort Frances	Central	8:00 a.m 10:30 p.m.						
Georgina	Eastern	9:00 a.m 5:00 p.m.	9:00 a.m 1:00 p.m.	Not Available	Not Available			
Geraldton	Eastern	9:00 a.m 10:00 p.m.	Not Available	Not Available				
Ginoogaming First Nation	Eastern	8:30 a.m 4:30 p.m.	Not Available	Not Available				
Gore Bay	Eastern	8:30 a.m 4:30 p.m.	Not Available	Not Available				
Haileybury	Eastern	8:00 a.m 10:00 p.m.	Not Available	Not Available				
Haliburton	Eastern	8:30 a.m 4:00 p.m.	Not Available	Not Available				
Hawkesbury	Eastern	8:00 a.m 9:00 p.m.	Not Available	Not Available				
Hearst	Eastern	8:00 a.m 10:30 p.m.	9:00 a.m 3:30 p.m.	9:00 a.m 3:30 p.m.				

Online Learning Centre	Timezone	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Ignace	Central	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Iroquois Falls	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Kapuskasing	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Kenora	Central	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Kirkland Lake	Eastern	7:30 a.m 10:00 p.m.	9:00 a.m 3:30 p.m.	9:00 a.m 3:30 p.m.				
Longlac	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Madoc	Eastern	8:00 a.m 4:00 p.m.	Not Available	Not Available				
Manitouwadge	Eastern	9:00 a.m 9:00 p.m.	9:30 a.m 10:00 p.m.	9:00 a.m 10:00 p.m.	9:00 a.m 10:00 p.m.	11:00 a.m 9:00 p.m.	11:00 a.m 9:00 p.m.	12:00 p.m 4:00 p.m.
Marathon	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Mattawa	Eastern	8:30 a.m 9:30 p.m.	8:30 a.m 4:00 p.m.	8:30 a.m 4:00 p.m.				
M'Chigeeng First Nation	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Mississauga First Nation	Eastern	9:00 a.m 10:30 p.m.	9:00 a.m 10:30 p.m.	9:00 a.m 10:30 p.m.				
Moose Cree First Nation	Eastern	8:30 a.m 5:00 p.m.	8:30 a.m 5:00 p.m.	8:30 a.m 5:00 p.m.				
Moosonee	Eastern	7:30 a.m 9:00 p.m.	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.				
Nipigon	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
North Bay	Eastern	8:00 a.m 9:30 p.m.	Not Available	Not Available				
North Caribou Lake First Nation	Central	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Orléans	Eastern	8:30 a.m 4:30 p.m.	Not Available	Not Available				
Parry Sound	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Pic Mobert First Nation	Eastern	8:30 a.m 10:00 p.m.	Not Available	Not Available				
Pickle Lake	Eastern & Central	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Rainy River	Central	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.				
Red Lake	Central	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Red Rock Indian Band	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Sandy Lake First Nation	Central	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Sault Ste. Marie	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Schreiber	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Shelburne	Eastern	8:30 a.m 4:30 p.m.	8:30 a.m 12:00 p.m.	Not Available	Not Available			
Sioux Lookout	Central	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Smooth Rock Falls	Eastern	9:00 a.m 2:00 p.m.	Not Available	Not Available				
South Porcupine	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.				
South River	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
St. Catharines	Eastern	8:30 a.m 4:30 p.m.	8:30 a.m 4:30 p.m.	8:30 a.m 4:30 p.m.	8:30 a.m 7:00 p.m.	8:30 a.m 4:30 p.m.	9:00 a.m - Noon *	Not Available
St. Charles	Eastern	9:00 a.m 10:30 p.m.	9:00 a.m 10:30 p.m.	9:00 a.m 10:30 p.m.				
St. Thomas	Eastern	9:00 a.m 4:00 p.m.	9:00 a.m 4:00 p.m. **	Not Available	Not Available			
Sturgeon Falls	Eastern	8:30 a.m 9:30 p.m.	8:30 a.m 9:30 p.m.	8:30 a.m 9:30 p.m.				
Sudbury	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Terrace Bay	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Thessalon First Nation	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Thunder Bay	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
Wallaceburg	Eastern	8:30 a.m 4:30 p.m.	8:30 a.m 4:30 p.m.	8:30 a.m 12:00 p.m.	8:30 a.m 12:00 p.m.	Not Available	Not Available	Not Available
Wasauksing First Nation	Eastern	9:00 a.m 4:00 p.m.	9:00 a.m 4:00 p.m.	9:00 a.m 4:00 p.m.				
Wawa	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				
White River	Eastern	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.	8:00 a.m 10:30 p.m.				

Online Learning Centre	Timezone	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Wikwemikong First Nation	Eastern	8:00 a.m 10:30 p.m.						
Windsor	Eastern	8:30 a.m 4:00 p.m.	8:30 a.m 12.00 p.m.	Not Available	Not Available			
Woodstock	Eastern	8:30 a.m 4:00 p.m.	Not Available	Not Available				