

Contact North | Contact Nord Service Availability for Educational Partners

Audioconferencing, videoconferencing and web conferencing platforms are available with live technical support between the hours of 8:00 a.m. and 10:30 p.m. Eastern Time, Monday to Friday, excluding statutory holidays and the week between Christmas Day and New Year's Day. Live technical support is not available outside of these hours.

Online learning centres are available for booking requests between the hours listed below, Monday to Friday, excluding statutory holidays and the week between Christmas Day and New Year's Day.

If an institution is unable to schedule exams for the Monday to Friday period, we endeavour to accommodate weekend exams between the hours listed below on Saturday and/or Sunday, excluding statutory holidays and the week between Christmas Day and New Year's Day. Live technical support is not available for online exams on Saturday or Sunday.

Exam Requests are to be made a minimum seven days prior to scheduled start date and time.

All times are posted in Eastern Time (ET).

Requests are confirmed and scheduled based on capacity and availability of resources.

\*Requires a minimum of one week's notice to schedule activity.

\*\*Requires a minimum of two weeks' notice to schedule activity.

Online Learning Centre	Timezone	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Akwesasne First Nation	Eastern	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Astorville	Eastern	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Atikokan	Eastern & Central	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Attawapiskat First Nation	Eastern	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Big Grassy River First Nation	Central	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	Not Available
Bracebridge	Eastern	8:30 a.m. - 9:00 p.m.	8:30 a.m. - 9:00 p.m.	8:30 a.m. - 9:00 p.m.	8:30 a.m. - 9:00 p.m.	8:30 a.m. - 9:00 p.m.	8:30 a.m. - 9:00 p.m.	8:30 a.m. - 9:00 p.m.
Brantford	Eastern	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	Not Available	Not Available
Chapleau	Eastern	8:00 a.m. - 9:00 p.m.	8:00 a.m. - 9:00 p.m.	8:00 a.m. - 9:00 p.m.	8:00 a.m. - 9:00 p.m.	8:00 a.m. - 9:00 p.m.	9:00 a.m. - 4:00 p.m.	9:00 a.m. - 4:00 p.m.
Clinton	Eastern	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m. *	Not Available	Not Available
Cobourg	Eastern	8:30 a.m. - 4:30 p.m.	8:30 a.m. - 4:30 p.m.	8:30 a.m. - 4:30 p.m.	8:30 a.m. - 4:30 p.m.	8:30 a.m. - 4:30 p.m.	Not Available	Not Available
Cochrane	Eastern	9:00 a.m. - 10:30 p.m.	9:00 a.m. - 10:30 p.m.	9:00 a.m. - 10:30 p.m.	9:00 a.m. - 10:30 p.m.	9:00 a.m. - 10:30 p.m.	9:00 a.m. - 10:30 p.m.	Not Available
Constance Lake First Nation	Eastern	9:00 a.m. - 7:00 p.m.	9:00 a.m. - 7:00 p.m.	9:00 a.m. - 7:00 p.m.	9:00 a.m. - 7:00 p.m.	9:00 a.m. - 7:00 p.m.	9:00 a.m. - 3:30 p.m.	9:00 a.m. - 3:30 p.m.
Cornwall	Eastern	8:00 a.m. - 6:00 p.m.	8:00 a.m. - 6:00 p.m.	8:00 a.m. - 6:00 p.m.	8:00 a.m. - 6:00 p.m.	8:00 a.m. - 6:00 p.m.	Not Available	Not Available
Dokis First Nation	Eastern	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Dryden	Central	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Elliot Lake	Eastern	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.
Englehart	Eastern	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Espanola	Eastern	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Fort Frances	Central	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Georgina	Eastern	9:00 a.m. - 5:00 p.m.	9:00 a.m. - 5:00 p.m.	9:00 a.m. - 5:00 p.m.	9:00 a.m. - 5:00 p.m.	9:00 a.m. - 1:00 p.m.	Not Available	Not Available
Geraldton	Eastern	9:00 a.m. - 10:00 p.m.	9:00 a.m. - 10:00 p.m.	9:00 a.m. - 10:00 p.m.	9:00 a.m. - 10:00 p.m.	9:00 a.m. - 10:00 p.m.	Not Available	Not Available
Ginoogaming First Nation	Eastern	8:30 a.m. - 4:30 p.m.	8:30 a.m. - 4:30 p.m.	8:30 a.m. - 4:30 p.m.	8:30 a.m. - 4:30 p.m.	8:30 a.m. - 4:30 p.m.	Not Available	Not Available
Gore Bay	Eastern	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	8:30 a.m. - 10:30 p.m.	Not Available
Haileybury	Eastern	8:00 a.m. - 10:00 p.m.	8:00 a.m. - 10:00 p.m.	8:00 a.m. - 10:00 p.m.	8:00 a.m. - 10:00 p.m.	8:00 a.m. - 10:00 p.m.	9:30 a.m. - 3:30 p.m.	9:30 a.m. - 3:30 p.m.
Haliburton	Eastern	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	8:30 a.m. - 4:00 p.m.	Not Available	Not Available
Hawkesbury	Eastern	8:30 a.m. - 10:00 p.m.	8:30 a.m. - 10:00 p.m.	8:30 a.m. - 10:00 p.m.	8:30 a.m. - 10:00 p.m.	8:30 a.m. - 10:00 p.m.	8:30 a.m. - 4:30 p.m.	Not Available
Hearst	Eastern	8:00 a.m. - 2:00 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	9:00 a.m. - 3:30 p.m.	9:00 a.m. - 3:30 p.m.
Ignace	Central	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Iroquois Falls	Eastern	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Kapuskasing	Eastern	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Kenora	Central	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.	8:00 a.m. - 10:30 p.m.
Kirkland Lake	Eastern	7:30 a.m. - 10:00 p.m.	7:30 a.m. - 10:00 p.m.	7:30 a.m. - 10:00 p.m.	7:30 a.m. - 10:00 p.m.	7:30 a.m. - 10:00 p.m.	9:00 a.m. - 3:30 p.m.	9:00 a.m. - 3:30 p.m.

