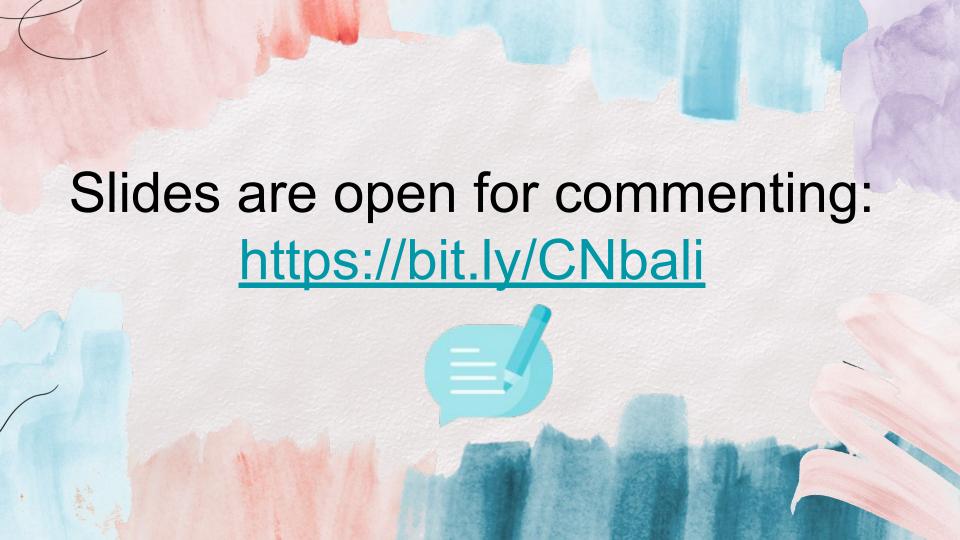
# How to Create Equitable Communities of Care in Online Learning

Maha Bali, PhD @bali\_maha
American University in Cairo, Equity Unbound
Contact North, April 26, 2023

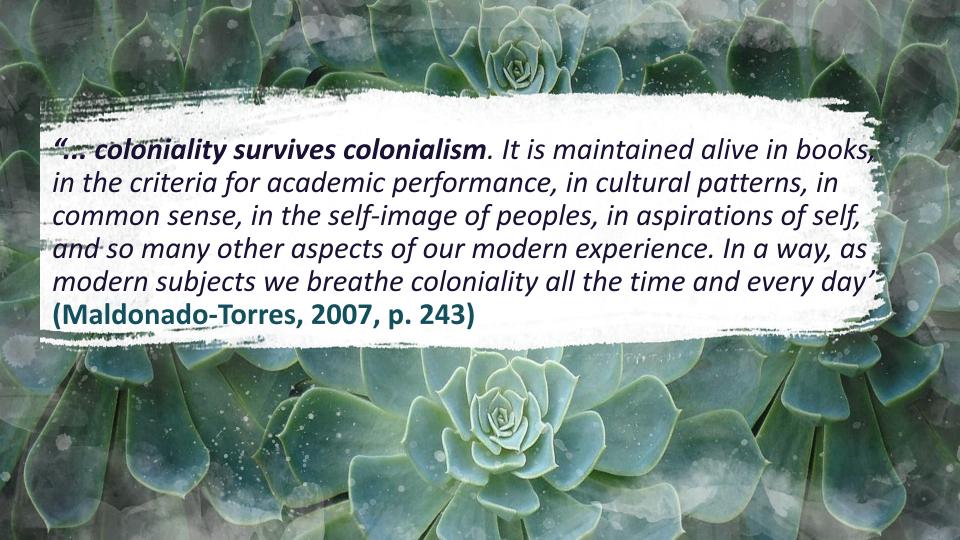


السلام عليكم Sleepless in Seattle: How are you feeling? Where are you?



### What to expect today...

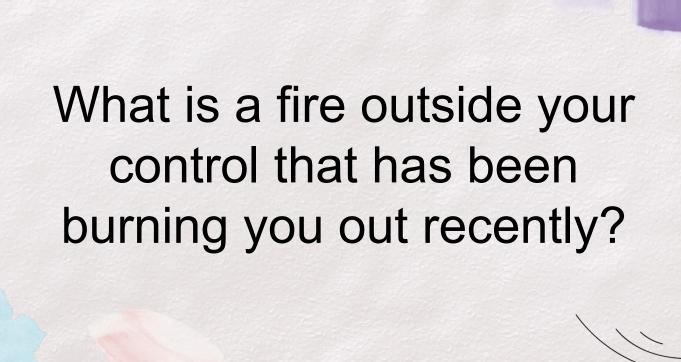
- 1. Checking in and chatterfall
- 2. Some models:
  - a. Equity/Care Matrix
  - b. Compassionate learning design
  - c. Roumy cheese analogy
  - d. Intentionally Equitable Hospitality
- 3. Examples of community-building resources and how they can create equitable communities of care in online learning







"Growing the world we want is like the slow tending of a garden, transforming the plants by fostering relationships, trust, skills, community accountability, and healing. It requires cultivating new habits internally, seeding restorative ways of being together interpersonally, uprooting practices of inequality institutionally, and planting alternative possibilities structurally. If we only concentrate on our internal work while ignoring the fires burning all around us, we'll eventually be consumed. But if we only concentrate on putting out the blaze, we'll eventually burn out" - Ruha Benjamin, Viral Justice: How We Grow the World We Want.





# Equity/Care Matrix







Maha Bali @Bali\_Maha

education conference

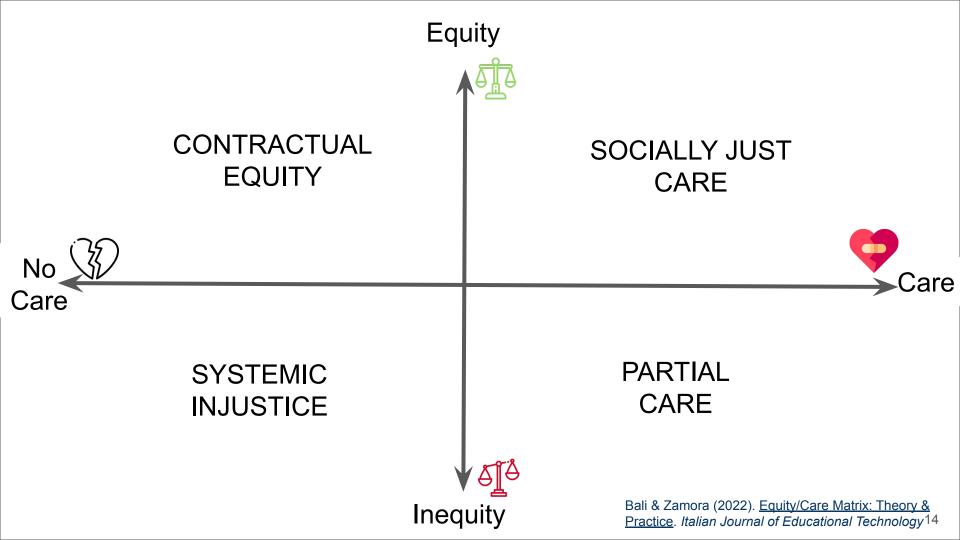
Mia Zamora
@MiaZamoraPhD

Equity Unbound
@unboundeq

## KEYNOTE SESSION

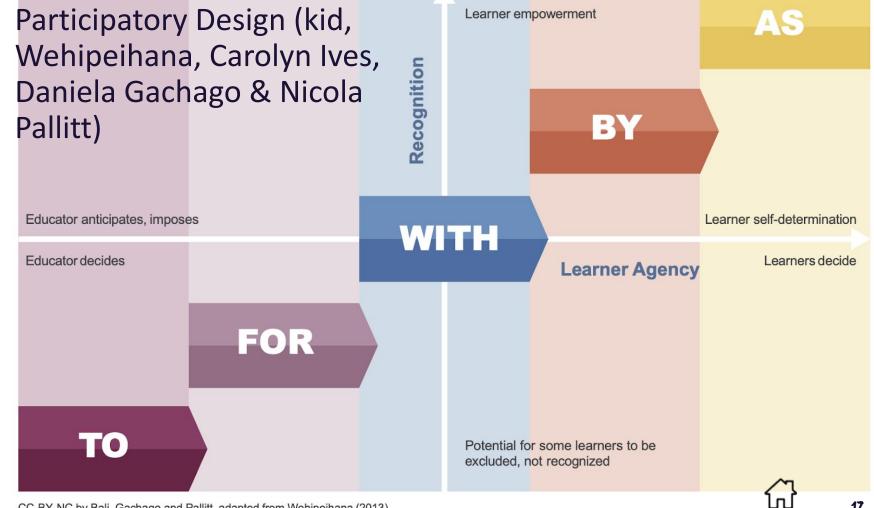
November 9-13, 2020 • #OpenEd20







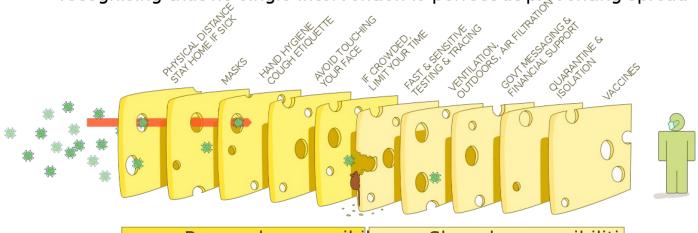
# Compassionate Learning Design



Roumy cheese analogy: need multilayered strategies to redress multidimensional oppressions and inequalities

### The Swiss Cheese Respiratory Virus Pandemic Defence

recognising that no single intervention is perfect at preventing spread



Personal responsibil

Shared responsibilities

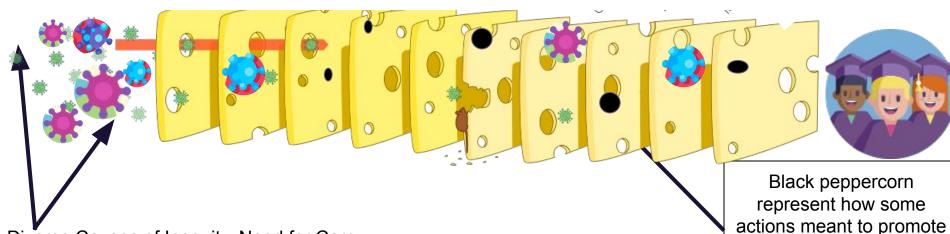
Each intervention (layer) has imperfections (holes).

Multiple layers improve success.

virologydownunder.com with thanks to jody lanard, katherine arden & the Uni of Old Based on the Swiss cheese model of accident causation, by James T Reason, 1' version 3.0

Roumy Cheese Culturally Relevant Pedagogy Analogy for Caring, **Equitable Education** 

Maha Bali CC-BY-SA Adapted from



Diverse Causes of Inequity, Need for Care:

E.g. Racism, classism, heteropatriarchy, ableism, neuronormativity, xenophobia, etc. Can be large (systemic) or small (individual) & intersectional

justice for one group can be harmful for another group 20

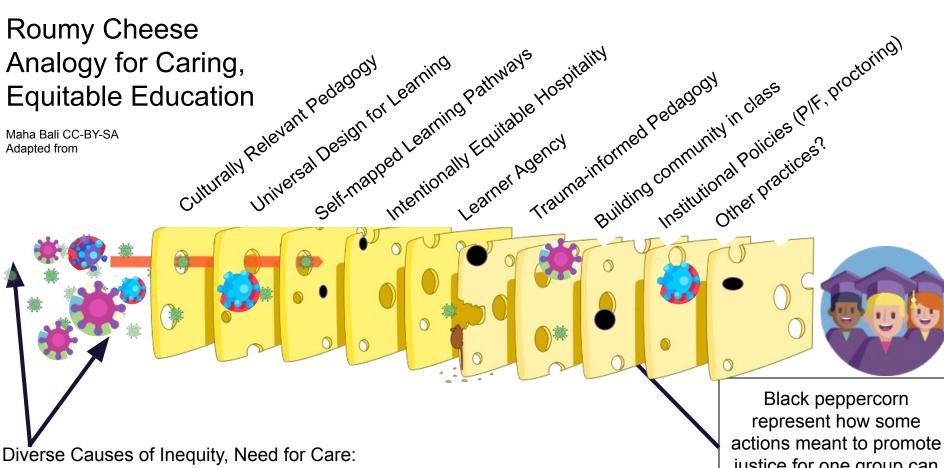
Roumy Cheese Analogy for Caring, Trauma informed pedagogy **Equitable Education** 

Maha Bali CC-BY-SA Adapted from

Diverse Causes of Trauma, Need for Care:

E.g. African & Asian Americans, Palestinians anywhere in the world, People with preexisting mental health challenges

Black peppercorn represent how some actions meant to promote justice for one group can be harmful for another group 21



E.g. Racism, classism, heteropatriarchy, ableism, neuronormativity, xenophobia, etc.

Can be large (systemic) or small (individual) & intersectional

justice for one group can be harmful for another group 22

# What is Intentionally Equitable Hospitality (IEH)?

Bali, M., Caines, A., Hogue, R. J., DeWaard, H. J., & Friedrich, C. (2019). Intentionally Equitable Hospitality in Hybrid Video Dialogue: The Context of Virtually Connecting. *eLearning Mag* (special issue). Retrieved from: https://elearnmag.acm.org/archive.cfm?aid=3331173

Bali, M., & Zamora, M. (2022). Intentionally Equitable Hospitality as Critical Instructional Design. In J. Quinn, M Burtis, & S. Jhangiani (eds). *Designing for Care*. Hybrid Pedagogy publishing.

# Intentionally Equitable Hospitality to redress injustice with care (Bali & Zamora, 2022)

Phase	Examples
Pre-Design	Who is involved in the design? Who is the accreditor/quality assurance decision-maker, and what are their impositions? How might they privilege certain groups over others? How might we dismantle or resist that?
Design	Does the design anticipate or respond to inequalities? Which oppressions does it redress? Which might it reproduce?
Facilitation	"Intentional adaptation" (brown) to new inequalities that arise in the moment, is "generous authority" used? (Priya Parker)
Beyond the moment	How do you build inclusive/equitable community sustainably?

High awareness

Intentionally Inequitable

Intentionally Equitable

Low

action

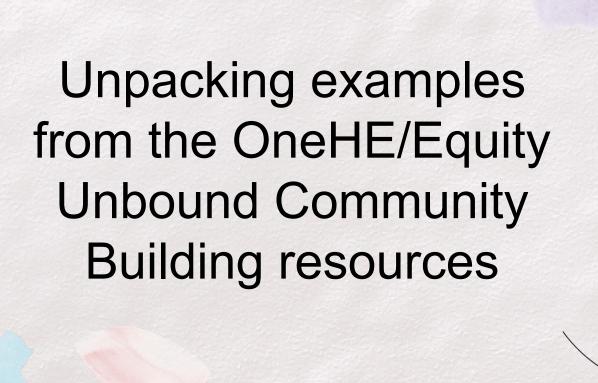
High action

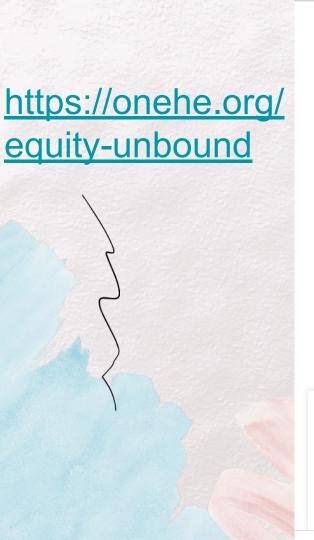
Unintentionally

Equitable

Unintentionally Inequitable

Low awareness





### Why is building a sense of community important?

Watch the welcome video below to find out why **Equity Unbound** is creating and curating free community building activities for educators



### What type of activity or help are you looking for today?

Select from the options below to get started

### Introductory activities (Equity Unbound)

Introductory activities Creative ways to do student introductions on your first week of classes. Activity The purpose of the activity is to help students to

FIND OUT MORE »

### Warm up activities (Equity Unbound)

Warm up activities Light and quick activities to do at the beginning or end of class to engage students in low-stakes conversations. Equity Unbound Activity

FIND OUT MORE »

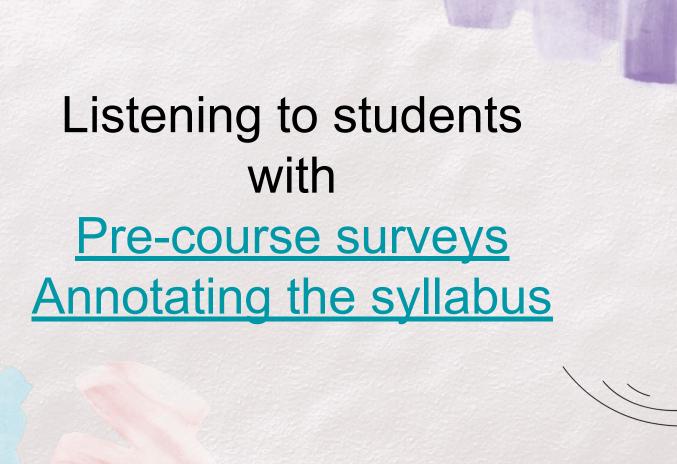
### Setting the tone activities (Equity Unbound)

Setting the tone activities Ways to let students know you care, early on and throughout the semester. This activity helps to promote positive student-teacher connections.

### Liberating Structures (Equity Unbound)

Liberating Structures
Microstructures to enable
equitable, engaged, creative,
constructive dialogue. Equity
Unbound Activity Help people
express and face their fears in
a way that can

EIND OUT MODE."





# Setting the tone: Trauma-informed pedagogy Welcome video/letter Gratitude journaling





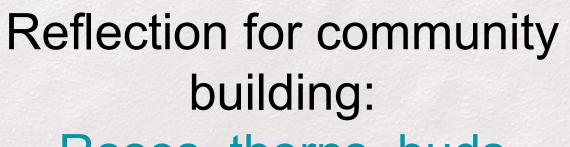








## Ongoing community building Liberating structures such as Troika TRIZ Conversation cafe

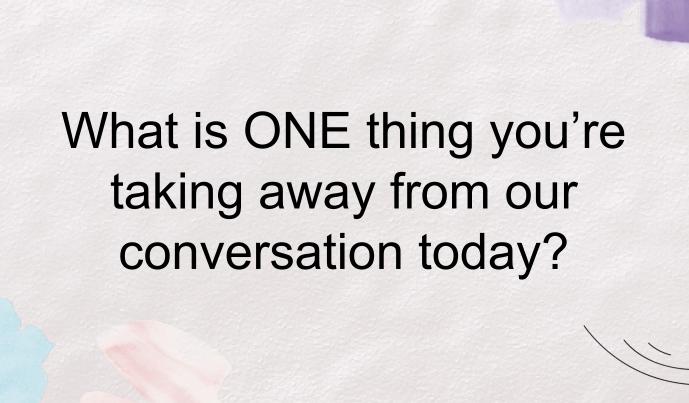


Roses, thorns, buds
Broccoli/Ice cream
Ikigai

How might we build community equitably and with care around working with AI?

### Community-building around Al

- Probe for attitudes and previous knowledge
- Introduce playful ways to learn how it works
- Promote transparency
- Recognize inequalities, biases, potential harm
- Promote critical Al literacy
- Build guidelines together
- Address mixed attitudes/feelings
- Connect with real-world application not just classroom



### Thank You!



Slides: https://bit.ly/CNbali



Email: bali@aucegypt.edu



Twitter: @bali\_maha